

**FISCAL YEAR 2022 - 2023** 

# **CALTRIN ANNUAL REVIEW**

### Live Training.

Total Number of Trainings:

**128** 

Training Hours Delivered:

283

Number of Learners:

9,815

Webinar/Large Group: 71%

Workshop/Small Group: 29%

### Live Training By Domain.



**Direct Service Delivery Skills** 

33%



Evidence-Based/ Evidence-Informed Service Delivery

28%



Management & Leadership Development

32%



Trauma-Informed Systems

**7%** 

### **LM** (Self-Paced Courses & Live Training Replays):



Active Students: 1,010

New Students: 921

Course Enrollments: 2,217

Hours of Learning: 986

# What Caltrin Learners are Saying.



"Absolutely loved the flow of the presentation, content, presenter's style. Left with some concrete strategies to put in place."

"Thank you for making this training current, virtual, and free!!!!! I have not yet attended one of your trainings that disappoints!!! THANK YOU!!!!"

Want more reviews of CalTrin trainings?

Visit our <u>Why CalTrin?</u> page

### **CALTRIN EVALUATION**

CalTrin believes in the importance of evaluation to refine and improve our trainings and ensure that our trainees receive the maximum benefit. Each training we offer is evaluated for both satisfaction and knowledge change, while our more intensive, smaller group workshops are also evaluated for changes in attitudes and behaviors over time. Evaluation data is collected during registration, with additional data collected at two-day (all trainings) and two-month (workshops) follow-up time points.

## Symmany of Evaluation Results for Fy 22-23 Trainings.

Trainee satisfaction with the course content, delivery method, and presenter - Agreed or strongly agreed with the following statements:

Training met each of the stated learning objectives:



Overall, the training was relevant and helpful:



**Presenters** provided clear examples and applicable strategies, tools, and resources:



Quality of content and discussion met my expectations:



**Average Net Promoter Score** (NPS)\*:



\*NPS is a metric used in customer experience programs. CalTrin has adapted the standard NPS question: "Based on your experience with this training, how likely is it that you would recommend CalTrin training to a colleague?" CalTrin uses this score as an internal benchmark.

### Trainee Knowledge Change.

Percentage of knowledge check questions answered correctly after the training:

83.0%

Average improvement on knowledge check responses from registration to post-training:

on a scale of 0 to 100

### Two-Month Follow-Up Data:

Participants in our small-group workshops were invited to complete an additional evaluation approximately eight weeks after the training to measure changes in behaviors.



strongly agree/agree that the tools/techniques learned in the training helped them meet the training goal(s).



have implemented or are in the process of implementing something they learned in the training.



have already used resources from the training or plan to use them.

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